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Assistant Special Agent-in-Charge Eric Shiffman served in the US Army and attended Case Western Reserve Law school. In 2005, ASAC Shiffman joined the Federal Bureau of Investigation and was assigned to the Chicago Field office. Over the next 15 years, ASAC Shiffman investigated and supervised white collar, counterintelligence, and cyber matters. After a tour at the FBI's Inspection Division, ASAC Shiffman returned to the Chicago Field Office and is currently responsible for the Counterintelligence and Cyber programs.